

Terms of Use

1. Acceptance of Terms

These Terms of Use (“**Terms**”) govern the access to and use of the cryptocurrency-only payment gateway services (“**Services**”) provided by the Company. The Company is a legal entity incorporated under the laws of Canada, and operates this Platform to enable merchants and individuals worldwide to transact in virtual currencies. By accessing or using our Website, API, or any of our Services, you (“**User**” or “**you**”) agree to be bound by these Terms, as well as our Privacy Policy and AML Policy which are incorporated by reference. If you do not agree with these Terms or any policy referenced herein, you must not use the Services.

Please read these Terms carefully before using our Platform. By creating an account or using any part of the Services, you acknowledge that you have read, understood, and accepted all of the provisions of these Terms. We may update the Terms from time to time by posting a revised version on our website; the updated Terms will be effective as of the “Last Updated” date. Your continued use of the Services after changes are posted constitutes your acceptance of the revised Terms. If you do not agree to the modifications, you must stop using the Services.

2. Definitions

For the purposes of these Terms, the following definitions apply:

- “**Company**” (also referred to as “**we**”, “**us**”, or “**our**”) means the provider of the Services, PawPayments, Inc., a company incorporated in Canada with its registered address in Canada.
- “**Services**” refers to the crypto payment gateway services and related products provided by the Company, including tools to accept, transfer, and manage payments in **Virtual Currencies**.
- “**Virtual Currency**” means a decentralized digital currency or asset that can be transferred, stored, or traded electronically, such as Bitcoin, Ethereum, stablecoins, or other cryptocurrencies. For clarity, Virtual Currencies are **not** fiat currency (legal tender) and are not considered securities or other financial instruments under these Terms. Our Platform deals exclusively in Virtual Currencies and does not support fiat currency transactions.
- “**Merchant**” refers to a User who uses the Services to accept Virtual Currency payments for goods or services offered to third parties (e.g., customers). Merchants may be individuals or businesses.
- “**User**” (or “**you**”) means any person or entity using the Services, whether as a Merchant or in any other capacity (such as a payer using a hosted payment checkout). Users must be at least the age of majority in their jurisdiction and legally capable of entering into a binding contract.
- “**Account**” means a registered account on the Platform created by a User to access Services such as a merchant dashboard, API keys, transaction records, etc.

- **“AML Policy”** refers to our Anti-Money Laundering policy – a set of rules and procedures aimed at preventing money laundering and terrorist financing, which is an integral part of these Terms and is available as a separate document on our website.
- **“Website”** means our official website through which the Services are offered (including any web or mobile applications).

Other capitalized terms may be defined elsewhere in these Terms or in our policies. In case of any ambiguity in definitions, the context will determine the meaning.

3. Account Registration and Security

3.1 Registration: To use certain Services (particularly as a Merchant), you must create an Account. You agree to provide accurate, current, and complete information during registration and keep your Account information updated. Each User may maintain only one Account unless expressly permitted by the Company (e.g., separate accounts for separate business entities with our approval). We reserve the right to suspend or terminate accounts that appear to be duplicates or contain false information.

3.2 Eligibility: By registering, you represent that (a) if you are an individual, you are at least 18 years old (or the age of majority in your jurisdiction) and have legal capacity; (b) if you are registering on behalf of a company or organization, you are duly authorized to enter into this agreement on its behalf and bind it to these Terms; (c) you are not located in, under the control of, or a national/resident of any country or region subject to comprehensive economic sanctions (e.g., those administered by OFAC, the UN, or other applicable authorities), nor are you on any prohibited or watchlist of sanctioned individuals; and (d) your use of the Services will not violate any applicable law or regulation.

3.3 Account Security: You are responsible for maintaining the confidentiality of your Account credentials (login ID, password, API keys, etc.) and for all activities that occur under your Account. **You must promptly notify us** at support@paw.now if you become aware of any unauthorized access or use of your Account or any security breach. We will not be liable for losses or damages arising from unauthorized use of your Account due to your failure to safeguard credentials. You agree to use strong passwords and two-factor authentication (if available) to enhance your account security. The sharing or selling of accounts is strictly prohibited. The Company may require additional security steps at login or during transactions (for example, email verification or 2FA prompts) to protect your Account.

3.4 Account Usage: You agree that you will use your Account solely for yourself or the entity you represent, and not on behalf of any third party unless expressly permitted. You may not transfer your Account to any other person or entity. The Company reserves the right to refuse registration or to cancel an Account in its discretion (for example, if we suspect the Account is involved in fraudulent or illegal activities or violates these Terms).

4. Our Services

4.1 Service Description: Our Platform provides a payment gateway for accepting and processing payments in Virtual Currency. Key features may include generating payment addresses or QR codes for transactions, providing real-time exchange rate conversion (if applicable for display), forwarding

received crypto payments to the merchant's wallet, and associated merchant tools like transaction tracking, invoices, and settlement management. The Platform does **not** custody user funds beyond the processing of each transaction; crypto payments received on behalf of a Merchant are typically forwarded to the Merchant's designated wallet after confirmation, minus any applicable fees. We do not convert crypto to fiat on your behalf (no fiat handling) – all transactions and settlements occur in Virtual Currency.

4.2 Integration: Merchants can integrate our Services via our API or plugins in order to accept crypto payments on their websites or applications. API keys or integration credentials provided to you must be protected as part of your Account security. You are responsible for properly integrating and using our services in compliance with our integration guidelines and these Terms. We are not liable for any issues arising from improper integration or use of outdated integration methods.

4.3 Service Availability: We strive to ensure our Services are accessible 24/7, but we do not guarantee uninterrupted availability. From time to time, we may need to suspend or limit Services for maintenance, upgrades, or to address any security concerns. We will endeavor to provide advance notice of planned outages. However, in emergencies (such as detecting fraud or attacks), we may perform unscheduled interventions without prior notice. We are not liable for any downtime or service unavailability, but we will make reasonable efforts to restore Services as soon as practicable.

4.4 Supported Currencies and Changes: The list of Virtual Currencies supported by our Platform may change over time. We may add or remove support for certain cryptocurrencies based on business or compliance considerations. We will notify Merchants of any material changes that might affect their ability to accept certain currencies. You understand that cryptocurrency protocols can change (fork, upgrade, etc.) and that may affect the operation of our Services; we may temporarily suspend Services for specific currencies during such events to ensure security. It is your responsibility to stay informed of which currencies are currently supported.

5. Acceptable Use Policy

5.1 Lawful Purposes Only: You agree to use the Services only for **legitimate and lawful purposes**, and in accordance with these Terms, any applicable platform guidelines, and all relevant laws and regulations. **Prohibited Activities:** By way of illustration (and not as an exhaustive list), you **shall not** (and shall not facilitate or allow any third party to) use the Services to:

- **Violate any Law or Rights:** Engage in, promote, or facilitate any activity that is illegal, fraudulent, obscene, harmful, or that violates any law, regulation, or the rights of others (including but not limited to intellectual property rights and privacy rights). This includes using our Services in connection with unlawful businesses or prohibited goods/services such as money laundering, terrorism financing, illegal drug trafficking, human trafficking, prostitution or escort services, unlawful gambling operations, counterfeit goods, unauthorized weapons sales, or any other activity that is **illegal or high-risk** in any applicable jurisdiction.
- **Abusive Content:** Transmit or store any content through our Platform that is defamatory, harassing, threatening, or hateful towards others, or that incites violence or wrongdoing. You

also agree not to use the Services to distribute any unsolicited or unauthorized advertising, “spam” emails, chain letters, or pyramid schemes.

- **Malicious Technology:** Upload or transmit any viruses, malware, Trojan horses, worms, or other harmful code via our Services. You must not attempt to gain unauthorized access to our systems or networks, probe or test vulnerabilities, or breach any authentication measures. Any attempt to compromise the Platform’s security or integrity is strictly forbidden.
- **Interfere with Others:** Perform any action that interferes with or disrupts the proper functioning of the Services or that imposes an unreasonable or disproportionately large load on our infrastructure. This includes denial-of-service (DoS) attacks or any behavior that undermines the reliability or performance of the Services for other users.
- **Circumvent Controls:** Attempt to circumvent any content filtering techniques we employ, or otherwise attempt to access any feature or area of the Service that you are not authorized to access. You must not use bots, scripts, or automated methods to collect information from the Platform or to engage in any activities on the Platform without our express permission.

5.2 Merchant Specific Obligations: If you are using the Services as a Merchant to accept payments:

- **Legitimate Business:** You represent that you are selling or providing only lawful, legitimate goods and services. You shall not use our payment gateway to receive payments for any prohibited or illegal products, services, or activities as noted in 5.1 above. It is your responsibility to ensure that your business and offerings comply with all applicable laws and regulations in any jurisdiction where you operate or where your customers reside. We reserve the right to request information about the nature of your transactions or business to ensure compliance.
- **No Misuse of Service:** You shall not misrepresent payment amounts or split transactions in an attempt to evade our risk controls or transaction limits. You will not use the Service for speculative trading, as a crypto exchange, or for transferring funds unrelated to genuine customer payments, without our explicit approval (our service is intended for bona fide merchant transactions, not as a general-purpose remittance or personal wallet service).
- **Customer Data:** If you receive any personal data about your customers through using our Services (for instance, if we provide you details needed to match payments to orders), you agree to handle that information in compliance with applicable data protection laws and only for the intended purpose of fulfilling the customer’s order or service.
- **Delivery of Goods/Services:** The contract for sale of goods/services is between you and your customer. You are solely responsible for fulfilling the orders of your customers and handling any disputes or chargebacks (to the extent applicable in crypto) with them. The Company is not responsible for your product’s quality, delivery, or for mediating disputes between you and your customers. You agree to indemnify the Company for any claims brought by your customers against the Company that arise from your business practices (see Section 12 on indemnification).

- **Taxes:** You are responsible for determining, collecting, reporting, and remitting any taxes applicable to the payments you receive. The Company does not withhold or calculate taxes on your behalf. We may provide tools or reports to assist you, but you must ensure your own compliance with tax obligations.

5.3 Cooperation with Compliance: You agree to cooperate with any reasonable requests we make to help comply with our legal and compliance obligations. This includes providing information for **know-your-customer (KYC)** or **anti-money laundering (AML)** checks if your account or a particular transaction is flagged for review. As part of our risk-based compliance program, we may require you to provide additional details or documentation about yourself, your business, the source of funds, or the nature of a transaction. You warrant that all information you provide to us is truthful, accurate, and complete, and you will keep it updated. Submission of false or misleading information is grounds for termination of your Account and may be reported to authorities. If you refuse to provide required information or documents, we may suspend or terminate your access to the Services. (See also our separate AML Policy for more details on how we handle high-risk transactions.)

5.4 Violation of AUP: We reserve the right to monitor use of the Services to ensure compliance with this Acceptable Use Policy. If we have reason to believe you are violating any of the prohibited activities or obligations in this Section 5 (or elsewhere in these Terms), we may take various actions, with or without notice to you. These actions can include suspending your access to Services, holding or reversing transactions, reporting your activity to law enforcement or regulators, and terminating your Account. We will not be responsible for any losses you incur due to the enforcement of this policy.

6. Fees and Payment Terms

6.1 Service Fees: The Company charges fees for the use of our crypto payment gateway services, typically in the form of a percentage fee per transaction and/or fixed fees, as described on our website or in your merchant dashboard. By using the Services, you agree to pay all applicable fees. Fees may be deducted automatically from the payments we process on your behalf (for example, we may subtract our fee from the amount of cryptocurrency received before forwarding the remainder to your wallet). Alternatively, we may invoice you for fees due, depending on the arrangement. All fees are in the form of cryptocurrency or as otherwise stated; since we do not handle fiat, any fee references in fiat currency on our site are for reference of value only, with settlement in equivalent crypto.

6.2 Changes to Fees: Our fee schedule may change over time. We will notify you of any changes to fees or introduction of new fees by updating our pricing information on the website and/or via email or dashboard notification. Fee changes will not apply retroactively; they become effective after such notice (subject to any specific notice period we may provide). If you do not agree with a fee change, you may stop using the Services before the new fees take effect. Your continued use of the Services after the effective date of new fees constitutes your acceptance of them.

6.3 Network Fees: In addition to our service fees, cryptocurrency transactions may incur network fees (miners' fees) which are required to process transactions on the blockchain. These are not fees charged by our Company but by the network itself. The Party (you or your customer) responsible for paying the network fee will depend on how the integration is set up (e.g., if you choose to pass on network costs to

payers or cover it yourself). We have no control over these fees and you acknowledge that network fees can vary depending on blockchain congestion.

6.4 No Refunds by Company: All fees and charges payable to the Company are non-refundable, to the extent permitted by law. In the event of any error or dispute regarding fees, you must contact us within thirty (30) days of the fee charge to be eligible for a review. We reserve the right (but are not obligated) to refund or waive fees at our sole discretion on a case-by-case basis.

6.5 Taxes on Fees: Our fees are exclusive of any applicable taxes (such as sales tax, VAT, GST). If we are required to collect taxes on the fees we charge you, we will add those to the amounts due. You are responsible for any taxes that apply to your use of the Services, other than taxes based on our income. If you are tax-exempt, you must provide us with a valid tax exemption certificate or documentation.

7. Intellectual Property

7.1 Company IP: All content, software, technology, and materials on our Website or provided as part of the Services (including but not limited to the platform design, text, graphics, logos, button icons, images, digital downloads, and software code) are the intellectual property of the Company or its licensors. They are protected by copyright, trademark, trade secret, and other intellectual property laws. We grant you a limited, non-exclusive, non-transferable, revocable license to use our Services and any associated software or materials, solely for their intended purpose and in accordance with these Terms. This license does not give you any ownership of our intellectual property or rights to exploit it outside of using the Services.

7.2 Restrictions: You shall not, and shall not permit any third party to, copy, modify, distribute, sell, lease, reverse engineer, decompile, or disassemble any aspect of the Services or the underlying software, except to the extent such restriction is prohibited by law. You may not remove or alter any copyright, trademark, or other proprietary notices contained on the Website or in any reports or documentation we provide.

7.3 Trademarks: The Company's name, logo, and any product or service names or slogans included in the Services are trademarks or service marks owned by the Company, whether registered or not. You may not use these trademarks without our prior written permission. All other marks not owned by the Company are the property of their respective owners.

7.4 User Feedback: If you choose to provide feedback, suggestions, or ideas about our Services ("Feedback"), you acknowledge that the Company may freely use and exploit such Feedback in any manner, without compensation or obligation to you. Any Feedback you provide is entirely voluntary and will not be considered confidential or proprietary.

8. Privacy and Data

8.1 Privacy Policy: Our collection, use, and protection of personal information is governed by our Privacy Policy (see above). By using the Services, you acknowledge that you have read our Privacy Policy. In particular, you understand that in order to comply with legal obligations and provide the Services, we may collect certain personal data about you and your transactions, and in some cases may

disclose it to third parties such as our KYC service provider or regulators, as detailed in the Privacy Policy.

8.2 Confidentiality: In the course of using the Services, you may receive information about us or our Services that is not public (“Confidential Information”). Likewise, we may receive information about your business that you consider confidential. Each party agrees to keep the other’s Confidential Information in strict confidence and not use it or disclose it except for the purpose of providing or using the Services or as required by law. Confidential Information does not include information that is already public or that independently becomes public not due to the fault of the receiving party.

8.3 Data Security: We implement appropriate security measures to protect data as described in our Privacy Policy. However, you are also responsible for safeguarding any data in your possession relating to the Services. If you inadvertently gain access to data not intended for you, you agree to immediately notify the Company and not to use or disclose that data.

9. Disclaimer of Warranties

9.1 “As Is” Basis: The Services (including our Website, API, software, and all content provided therein) are provided on an “as is” and “as available” basis, **without any warranties or guarantees of any kind**, either express or implied. The Company disclaims all implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement. We do not warrant that the Services will meet your requirements or expectations, that the Services will be uninterrupted, timely, secure, or error-free, or that any information or results obtained from the Service will be accurate or reliable.

9.2 No Advice: You acknowledge that the Company is **not providing legal, tax, financial, or investment advice**. Any information or content on our Platform is for general information only and you should consult professionals for advice on your specific situation. You bear the risk of using the Services for your business. We do not guarantee any outcome or profit from using the Services, and we do not take responsibility for the decisions you make based on any information on the Platform.

9.3 Beta Services: If we release features or services labeled as beta, pilot, or test (or similarly), those are provided *without any warranty* and may be unstable or change significantly. Your use of beta features is at your own risk.

10. Limitation of Liability

10.1 Limitations: To the maximum extent permitted by applicable law, in no event shall the Company, its affiliates, officers, directors, employees, or agents be liable to you or any third party for any **indirect, incidental, special, consequential, exemplary, or punitive damages**, or any loss of profits, revenue, data, goodwill, or other intangible losses, arising out of or in connection with your access to or use of (or inability to use) the Services. This limitation of liability applies whether the claimed liability is based on contract, tort, negligence, strict liability, or any other basis, even if we have been advised of the possibility of such damages.

10.2 Specifically, the Company shall not be liable for: (a) any errors, mistakes, or inaccuracies of the Services or content; (b) any personal injury or property damage resulting from your access to or use of the Services; (c) any unauthorized access to or use of our servers or of any personal or financial

information stored therein; (d) any interruption or cessation of transmission to or from the Services; (e) any bugs, viruses, trojan horses, or the like that may be transmitted through our Services by any third party; (f) any errors or delays in processing payments or transactions; (g) blockchain-related issues outside our control, such as failures or changes in a cryptocurrency network (for instance, **forks, network congestion, or other technical issues with the blockchain**), or unfavorable fluctuations in cryptocurrency value; or (h) any other matter beyond our reasonable control.

10.3 Cap on Liability: To the extent that a jurisdiction does not allow the exclusion of certain warranties or the exclusion or limitation of liability as set forth in this section, the scope of such warranties and the extent of the liability of the Company will be the minimum permitted under such applicable law. In any case, **our total aggregate liability** to you for all claims arising out of or relating to the Services or these Terms will not exceed the total fees actually paid by you to the Company for the Services in the three (3) months immediately preceding the event giving rise to the claim. If you have not paid any fees (for example, if you are a payer using the gateway without charge), our liability to you shall be limited to \$100 CAD (or the equivalent in local currency).

10.4 Release: If you have a dispute with one or more users or third parties (such as a customer or a merchant using our gateway), you release the Company (and our officers, directors, agents, affiliates, and employees) from any and all claims, demands and damages of every kind and nature, arising out of or in any way connected with such disputes. We reserve the right, but have no obligation, to monitor or mediate disputes between users.

11. Indemnification

You agree to **defend, indemnify, and hold harmless** the Company, its affiliates, and their respective officers, directors, employees, and agents, from and against any and all third-party claims, demands, lawsuits, investigations, damages, losses, costs, and expenses (including reasonable attorney's fees) that arise from or relate to: (i) **your use of the Services**, (ii) **your violation of these Terms or any applicable law or regulation**, or (iii) **your infringement of any rights of any other person or entity**.

For example, you will indemnify us if your use of the Services is involved in illegal activity, or if you, as a Merchant, fail to deliver goods to a customer and the customer brings a claim against the Company, or if you violate a law (such as a sanctions law) causing us potential liability. You shall cooperate fully with us in the defense of any such claim and we reserve the right to assume exclusive defense and control of any matter otherwise subject to indemnification by you (in which case, you will cooperate and provide all information requested by us).

This indemnification obligation will survive any termination of your relationship with the Company or use of the Services.

12. Term and Termination

12.1 Term: These Terms are effective on the date you first accept them (by using the Services) and will continue until terminated as provided herein.

12.2 Termination by You: You may terminate these Terms at any time by ceasing all use of the Services and (if you have an Account) by following any account closure procedures available. If you

simply stop using the Services without formally closing your Account, we may keep your Account active for a period of time, but it will eventually be deemed inactive and closed per our procedures.

12.3 Termination or Suspension by Company: We may, at our sole discretion, **immediately suspend, restrict, or terminate your Account or access to Services** at any time, without liability, if we suspect you have violated these Terms, engaged in fraudulent, illegal, or improper activity, if you pose unacceptable risk to us, or if we are required to do so by law or by a relevant regulator. We will, when reasonably possible, provide you notice of our actions, but we may be restricted from detailing certain actions due to legal constraints.

12.4 Effect of Termination: Upon termination of these Terms for any reason: (a) any rights granted to you under these Terms will end; (b) you must immediately stop using the Services, and we will terminate your access to your Account (except as needed for any post-termination procedures); (c) any pending transactions may be cancelled (we are not obligated to complete any transaction if your access has been terminated, but may do so if allowed and in a manner consistent with law and user protection); and (d) Sections that by their nature should survive termination (such as indemnification, limitation of liability, governing law, etc.) will survive. If your Account is terminated, you remain responsible for any fees or charges incurred up to the date of termination, and for any outstanding obligations associated with your account (such as providing information for a final audit or any legal inquiries).

12.5 Outstanding Obligations and Liability: Termination does not exempt either party from responsibility for breaches of these Terms that occurred prior to termination. If any money or cryptocurrency is owed to the Company upon termination, you must pay it immediately. Likewise, if any funds of yours are held by us at termination (e.g., in transit), we will return them to you minus any deductions for amounts you owe or other permitted set-offs, subject to compliance checks.

13. Governing Law and Dispute Resolution

13.1 Governing Law: These Terms and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with them or their subject matter shall be governed by and construed in accordance with the **laws of Canada**, without regard to its conflict of laws principles. If you are accessing the Services from outside of Canada, you are responsible for complying with local laws, but these Terms and your relationship with the Company will still be governed by Canadian law.

13.2 Initial Resolution Efforts: In the event of any dispute, claim, or controversy between you and the Company arising out of or relating to the Services or these Terms, the parties agree to first attempt to resolve the issue informally by notifying the other party and negotiating in good faith. You can reach out to our support or legal team with your dispute and we will attempt to address your concerns without formal legal action. Both you and the Company agree to spend at least 30 calendar days on good-faith negotiation from the time one party notifies the other in writing of the dispute.

13.3 Jurisdiction and Venue: If a dispute is not resolved through negotiation within 30 days, either party may seek resolution through the courts. You agree that any unresolved dispute shall be brought before the **competent courts of Canada**. The venue for any legal action shall be the courts located in the province of the Company's incorporation or principal business (unless another location is required

by law). Both you and the Company consent to the personal jurisdiction of such courts and waive any objections on the basis of inconvenient forum or similar. (For example, if the Company's base is in Vancouver, British Columbia, the provincial or federal courts in Vancouver would have jurisdiction.)

13.4 Injunctive Relief: Notwithstanding the above, nothing in these Terms prevents either party from seeking urgent injunctive or equitable relief in a court of appropriate jurisdiction if necessary to prevent irreparable harm (e.g., in the case of a security breach, intellectual property infringement, or misuse of funds).

13.5 Class Action Waiver: To the extent permitted by law, each party waives the right to litigate disputes in court as a class action, either as a member of a class or as a representative. Disputes must be brought on an individual basis only.

14. Miscellaneous Provisions

14.1 Entire Agreement: These Terms, along with the Privacy Policy, AML Policy, and any other policies or guidelines incorporated by reference, constitute the entire agreement between you and the Company regarding the Services and supersede any prior agreements or understandings (whether oral or written) relating to the same subject matter.

14.2 Severability: If any provision of these Terms is held to be invalid, illegal, or unenforceable by a court of competent jurisdiction, that provision shall be enforced to the maximum extent permissible and the remaining provisions of these Terms will remain in full force and effect. The invalid provision shall be deemed modified to the narrowest extent required to make it valid and enforceable, if possible.

14.3 No Waiver: Our failure or delay in exercising any right, power, or privilege under these Terms shall not operate as a waiver thereof. A waiver by the Company of any provision or default is effective only if in writing and signed by an authorized representative of the Company, and that waiver will not constitute a waiver of any other or subsequent default.

14.4 Assignment: You may not assign or transfer any of your rights or obligations under these Terms without our prior written consent. We may assign or transfer our rights and obligations to a third party in connection with a merger, acquisition, sale of assets, or by operation of law or otherwise. These Terms shall bind and inure to the benefit of the parties, their successors, and permitted assigns.

14.5 Relationship of Parties: The Company is an independent contractor for all purposes. Nothing in these Terms creates any partnership, joint venture, agency, franchise, or employment relationship between you and the Company. You are not authorized to make any promise, warranty, or representation on behalf of the Company.

14.6 Notices: We may provide notices or communications to you via email to the address associated with your Account, via in-platform notifications, or by posting on our Website. You are responsible for keeping your contact information up to date. Official legal notices to us should be sent to our registered address with a copy to our email.

14.7 Force Majeure: Neither party will be liable for any delay or failure to perform any obligation in these Terms (except payment obligations) if the delay or failure is due to unforeseen events outside that party's reasonable control, such as acts of God, war, terrorism, riots, embargoes, fire, flood, pandemics,

or government orders. The affected party shall use reasonable efforts to mitigate the impact of the force majeure event and resume performance as soon as possible.

14.8 Contact Information: If you have any questions about these Terms or wish to contact us for any reason, please reach out to our support team at support@paw.now or at our mailing address: **Office 150, 145 1/2 Church Street, Unit 5, Toronto, Ontario, M5B1Y4, Canada**

By using our Services, you acknowledge that you have read and agree to these Terms of Use.